

Simpson House Medical Centre

Patients Participation Group

Minutes of the Patients Participation Group meeting held on-line via Zoom on Wed 16 Dec 2020.

MEETING AGENDA

1. Welcome and Introductions
2. Apologies
3. Minutes of last meeting
4. Matters arising
5. COVID Vaccine Programme
6. Newsletter
7. Primary Care Network
8. Klinik
9. Current Issues at the Practice
10. Any other business
11. Date of Next Meeting

Attendees: Roger Jones, Geoff Harrison, Stanley Carey, Marilyn Bradley, Doris Ratnam, Keith Nicholls, Linda Bradley, Diggi Jadeja, Merlyn Woon Soong, Sylvia Parsons, Asoke Dutta, Anamita Dutta, Cherry Tinson, Bernice Phillips, Daniel Goldwater, Ashley Porter.

Apologies: Julie Harris, Meenaxi Shah

Welcome and Introductions

Bernice welcomed everyone to the meeting, which was held virtually, via Zoom due to the current coronavirus situation.

Minutes of the Previous Meeting

The minutes of the previous meeting were formally approved without change.

Matters Arising

- Production of the Newsletter is ongoing and hopefully the next issue will be ready by Christmas.

- The CCG Merger has been presented as something of a fait accompli with a number of CCG people having to re-apply for their jobs.

COVID Vaccine Programme

As of yesterday (15 Dec 20), Harrow has started rolling-out vaccines from The Hive in Edgware. At least two more locations are planned (one possibly in Rayners Lane, plus one other).

The over 80s will be invited first, but The Hive is not easy to get to for older people. Three members of staff are currently working on invitations. Each patient (over 800 in the practice list) has to be called and screened before being booked to receive a vaccine.

Stan and his wife went yesterday and reported that the vaccination process is fine and lasts around 40 minutes.

The situation is constantly evolving. If possible, Ashley will put something on the website.

All vaccine doses are being used up to avoid wastage. To do this, staff in centres will be offered vaccination and there is a reserve list of people who can be called at short notice to attend so that any remaining doses at the end of each day can be used to avoid any expiring.

Daniel thanked Ashley for all the work that she has been doing in connection with the rollout.

Newsletter

Ashley is working on the Newsletter but only has very limited time to spare at the moment. When the next issue is published, hopefully around Christmas, it is likely to be an on-line-only version due to the current situation (i.e. no hard copies).

Primary Care Networks (Healthsense)

Work on this is continuing, with Dr Hussain as our PCN lead. Dr Amol Kelshiker is the Healthsense Clinical Director.

Bernice sent out the minutes of the last PCN Meeting. The meetings are currently held every 6 weeks.

Daniel reported that our pharmacist is in place and that the possibility of providing physiotherapy is also being looked at. A number of paramedics are also planned to be attached to the PCN. The PCN also has a social prescriber.

KLINIK (On-line Consultation Platform)

There have been some teething troubles with the new service – including the large number of requests (up to 70 per day) being sent by patients!

The CCG have made a video about KLINIK. There is also an explanatory video made by KLINIK themselves which can be viewed at: <https://vimeo.com/410934298>

For older people and those without internet or mobile access, it is still possible to call the surgery.

Current Issues at the Practice

COVID-19: Things are currently far from normal and the practice team are making huge efforts to continue to provide a safe and effective service to all patients.

Dr Manesh Patel has left after relocating to Oxford.

Two doctors currently on maternity leave should be returning in January.

Any Other Business

None.

Date of next Meeting

The next meeting is provisionally planned to be held on-line via Zoom on: Wednesday 21st April 2021 at 12:00. Details and meeting link to follow.

Sign(Chair)

Date